

# Navigating the FHIR Community

Lloyd McKenzie – Gevity Consulting



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## Who am I?

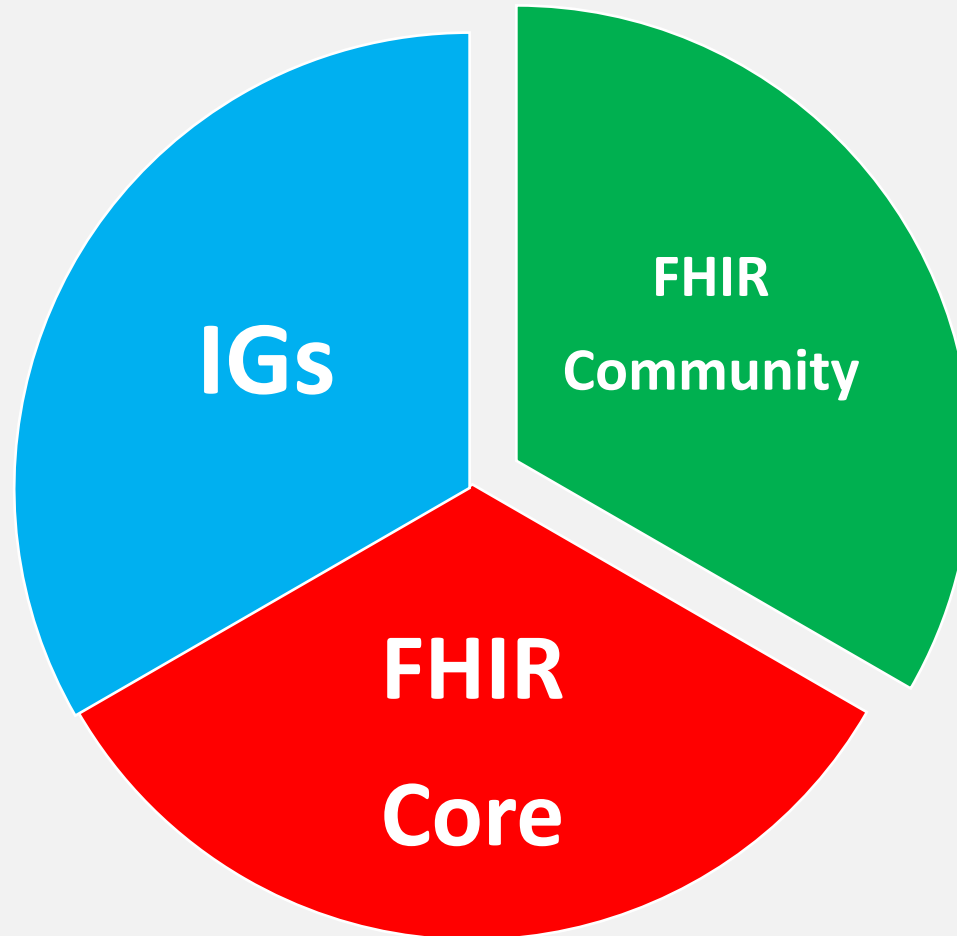
- Lloyd McKenzie
- Senior Consultant, Gevity
- Co-chair FHIR Management Group & FHIR Infrastructure Work Group
- Voluntary FHIR community manager



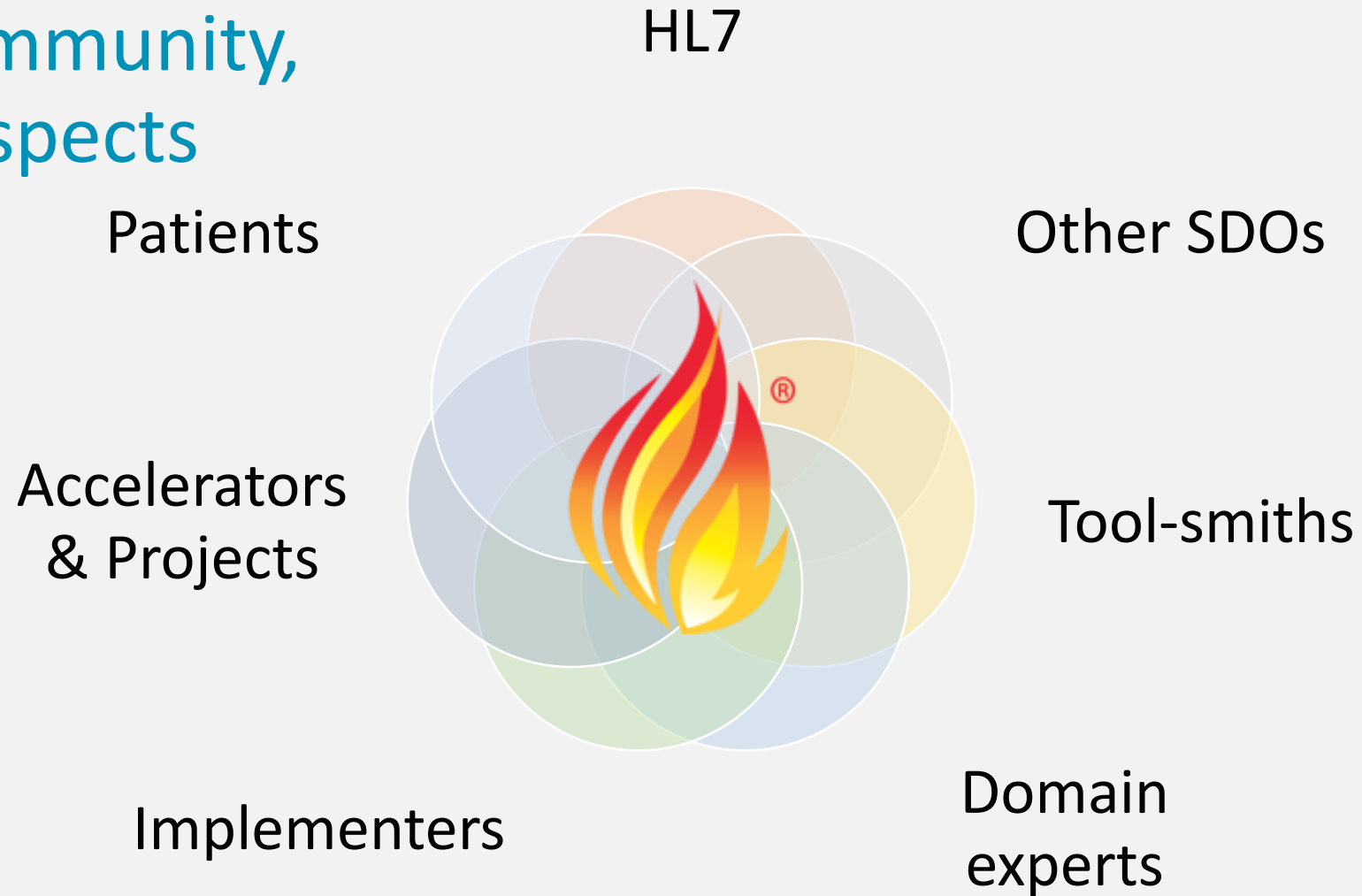
## Learning Objectives

- List the primary means of seeking FHIR support
- Be able to choose the most appropriate mechanism
- Understand the community's expectations
  - For those who seek support
  - For those who provide it

# FHIR isn't just a spec



# One community, many aspects



# Community expectations

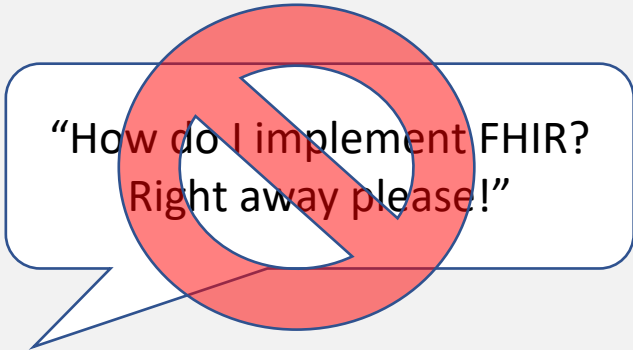
# HL7 Code of Conduct

HL7 and its participants are committed to a harassment-free environment for everyone, regardless of level of experience, professional background, gender, gender identity and expression, sexual orientation, disability, personal appearance, body size, race, ethnicity, age, religion, or nationality. Examples of unacceptable behavior by participants include:

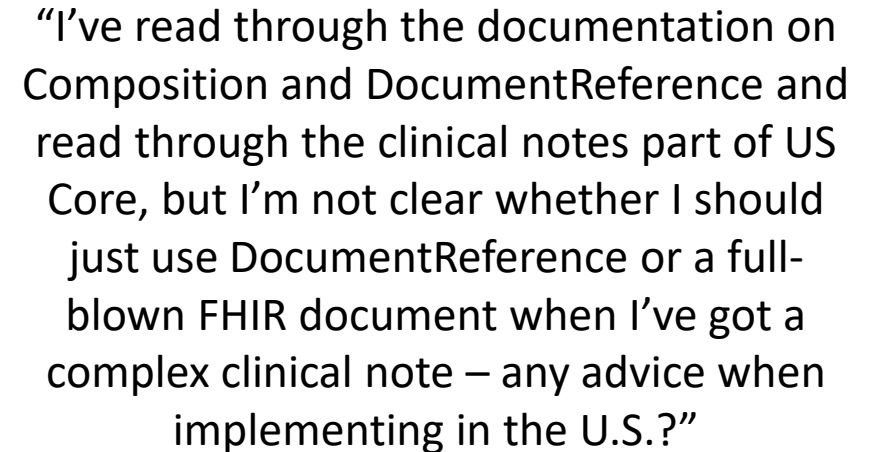
- The use of sexualized language or imagery
- Personal attacks
- Trolling or using insulting/derogatory/demeaning comments
- Public or private disrespect or harassment
- Publishing other's private information, such as physical or electronic addresses, without explicit permission
- Any other conduct deemed unethical or unprofessional.

## Participating – seeking help

- Do (and show) your homework
- Be clear & specific about what you need
- Don't expect the community to do your job
  - i.e. no more than 5 minutes work
- Help us understand your context
- Allow time for a response
- Don't ask in multiple places at once



“How do I implement FHIR?  
Right away please!”



“I've read through the documentation on Composition and DocumentReference and read through the clinical notes part of US Core, but I'm not clear whether I should just use DocumentReference or a full-blown FHIR document when I've got a complex clinical note – any advice when implementing in the U.S.?”



## Participating – providing help – why?

- Builds your own understanding
- Increases the size of the community – and your benefit from it
- You've need help in the past, and will need it in the future
- It helps build your credibility with the community
- It's part of what makes FHIR a success
- Karma 😊

## Participating – providing help – how?

- Be friendly & welcoming
- Gently guide people to follow the rules/do better
- Ask questions to better understand
- A good referral can be as useful as an answer
- Be honest about uncertainty/statements of opinion
- Show where you got your answer
- Encourage change requests where appropriate

# How to seek help

## Help on what?

- The core specification
- FHIR implementation guides
- The healthcare domain
- HL7 process
- Community tooling
- Commercial products

## What kind of help?

- Getting clarification
- Getting advice
- Requesting enhancement
- Identifying something broken

## Self-help – where to search

- Core spec & IGs
- Zulip (<http://chat.fhir.org>)
- DevDays videos
- Blogs
- Formal training
- Confluence
- Jira
- Product-specific documentation

## Directed help – where to ‘ask’

- Zulip (<http://chat.fhir.org>)
- Stack overflow
- Jira
- Github
- HL7 forum
- List serve
- Work group (calls, co-chairs)
- Zulip PM / email

## What did you learn?

- Asking & Answering questions is essential to FHIR's success
- Follow 'good practices' to get questions answered more quickly/better
- Many ways to raise issues
  - Different choices depending on what you are trying to learn/change



## Contact

- During DevDays, you can find / reach me here:
  - Via Whova App – Speaker’s Gallery
  - <http://chat.fhir.org>
  - [lmckenzie@gevityinc.com](mailto:lmckenzie@gevityinc.com)

# Q&A



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